



## **Terms & Conditions of Bookings**

Our reservation lines are open daily from 10.00am until 11.00pm Monday to Saturday and until 10.00pm on Sundays.

For general reservations, you can either contact our team direct on +44 (0)20 7379 9696  
or online at [enquiries@closmaggiore.com](mailto:enquiries@closmaggiore.com)

### **Confirmation & Cancellation**

For parties of 2 or more we politely request credit card details in order to secure the reservation. Please note that no money is charged to the cardholder at the time of booking, this is just for security purposes.

A cancellation fee of £25.00 per person will be charged for the number of guests booked and will be incurred in the event that the party fails to attend, or cancels the reservation within 24 hours of the booking date.

Our Reservations Team will contact you by telephone to re-confirm your booking 24 hours prior to your reservation.

If you have not confirmed your reservation 24 hours prior to your reservation we reserve the right to release the reservation and resell the table, if we are successful in reselling your table no money will be charged to your card.

### **Booking Times**

Clos Maggiore respectfully requests that all bookings at 12.00pm  
and between 5.00pm and 6.00pm are limited to a maximum of 2 hours.

For all bookings between 6.30pm and 8.00pm table reservations are limited to 2.5 hours.

For details on all our menus, please

### **Table Allocation**

We try hard to accommodate all requests for seating in our conservatory; however tables are always allocated on a “first come first served” basis from the date when the initial booking is made. Conservatory dining requests therefore cannot always be accommodated in advance. We apologise for any inconvenience this policy may cause.

### **Table size**

We regret that the largest party we can accommodate in the restaurant is 8 guests at lunch and dinner. At lunch, we do recommend that you call us on +44 (0)20 7379 9696 directly to check availability, as an alternative solution may be found. We may request that larger tables choose from a restricted menu, dependant on the size of the party, the precise date and the time of the reservation.

### **Group Reservations & Private Functions**

The restaurant and the private dining room is available for private functions of any group size from a very private table for 2 to a group of 23 and is open seven days a week. You can find more details on our Private Dining page.

### **Allergies and Dietary Requirements**

Prior knowledge of any allergies or dietary requirements are very important to us in order to ensure we accommodate individual concerns.

Please advise the reservations team of any dietary requirement or allergies in writing at the time of your booking either at the time of your online reservation or on +44 (0)20 7379 9696 when your reservation is taken we will then note the specific requirement in your written confirmation.

Information regarding any allergens that may be contained within any of our dishes can be made readily available and we would ask that you raise any concerns with a member of the ‘Front of House’ staff.

By completing our reservation form, you are agreeing to our terms and conditions.

Should you have any further questions please do not hesitate to contact us on +44 (0)20 7379 9696.